



Contract Service Plan Offerings

Basic Protection Plan

- Designed for smaller stand by and line interactive units (350-3000va)
- Covers expedited shipment of replacement unit and/or standard batteries
- Call tag is sent to return failed unit (if applicable)

Advanced Protection Plan 5XXX-9XXX

- Designed for larger stand by and line interactive units (above 3000va)
- Comprehensive coverage of the unit and standard batteries**
- On Site emergency service
- Replacement unit (if applicable)***

Advanced Protection Plan (Modular)

- Designed for double conversion topology and 9170/9170+ units
- Initial Start up*
- Comprehensive coverage of the unit and batteries**
- On site emergency service
- Replacement unit (if applicable)***

Onsite Protect Plan (Heritage)

- Designed for ferroresonant topology
- Initial Start up*
- Comprehensive coverage of the unit and batteries**
- On site emergency service
- Replacement unit (if applicable)***

Ultimate Protection Plan 5XXX-9XXX

- Designed for larger stand by and line interactive units (above 3000va)
- Comprehensive coverage of the unit and standard batteries**
- On Site emergency service
- Yearly preventive maintenance visit for unit and batteries****
- Replacement unit (if applicable)***

Ultimate Protection Plan (Modular)

- Designed for double conversion topology and 9170/9170+ units
- Initial Start up*
- Yearly preventive maintenance visit for unit and batteries****
- Comprehensive coverage of the unit and batteries**
- On site emergency service
- Replacement unit (if applicable)***

Max Protect Plan (Herytage)

- Designed for ferroresonant topology
- Initial Start up*
- Yearly preventive maintenance visit for unit and batteries****
- Comprehensive coverage of the unit and batteries**
- On site emergency service
- Replacement unit (if applicable)***

Proactive Protection Plan (Modular)

- Designed for double conversion topology and 9170/9170+ units
- Initial Start up*
- Semi Annual preventive maintenance visit for unit and batteries****
- Comprehensive coverage of the unit and batteries**
- On site emergency service
- Proactive full string battery replacement
- Replacement unit (if applicable)***

Proactive Protection Plan (Herytage)

- Designed for ferroresonant topology
- Initial Start up*
- Semi Annual preventive maintenance visit for unit and batteries****
- Comprehensive coverage of the unit and batteries**
- On site emergency service
- Proactive full string battery replacement
- Replacement unit (if applicable)***

* Initial start up takes the place of the first annual preventive maintenance

** unit contains standard internal batteries

*** if failed/alarmed unit is deemed to be non-repairable

**** external/extended runtime batteries must also be covered